Baltimore City Continuum of Care Bi-Monthly Meeting

Pleasant View Gardens May 21, 2015



Mayor's Office of Human Services
Homeless Services Program

Agenda

- Welcome & Introductions
- 12015 PIT & HIC Count Results
- Consolidated Plan & Annual Action Plan
- IV. FY2015 CoC Program NOFA
- v. State Grant Changes
- VI. Homeless & Veteran Voucher RFP
- Mayor's Challenge to End Veteran Homelessness
- Coordinated Access & Assessment
- x. Questions, Feedback
- x. Community Case Conferencing NEW!

Introduction - Vidia Dhanraj

New Director of Homeless Services Hired!

Vidia Dhanraj joined MOHS on May 18th as the new Director of Homeless Services. She previously served as the Coordinator of Community Partnerships with the Howard County Department of Citizen Services.

Vidia's Contact Information:

Vidia.Dhanraj@baltimorecity.gov 410-396-2822



Goodbyes – Jamila Keita

Jamila is retiring after 19 years of dedicated service with MOHS/BHS. In 1996, she started as a program administrator overseeing one program, and over the years served in multiple roles as a manager and program monitor. She has truly been a "keeper of the flame."

Her last day will be June 30th.

Jamila plans to spend her newfound free time spoiling her grandkids, travelling, volunteering, and teaching yoga.

Congratulations Jamila!

PIT & HIC Count Results

THANK YOU to all providers who submitted their data for the PIT and HIC! We can't do it without you!

MOHS will host a webinar in June to announce the results of the PIT Count and share what the data means for our community. The webinar time and registration information is forthcoming and will be sent out via the CoC listsery

PIT Count Results

On the night of January 25...

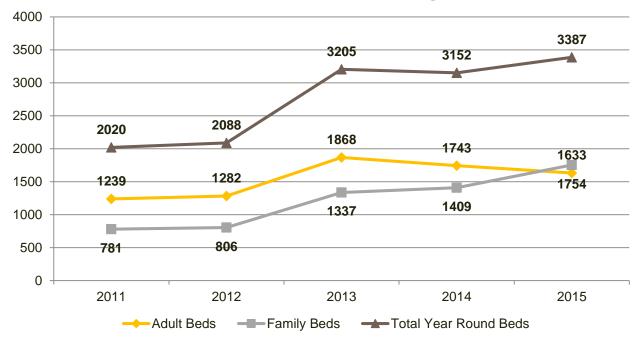
- 2,419 sheltered persons experiencing homelessness
- 337 unsheltered persons experiencing homelessness (streets, cars, tents, etc.)
- Total: 2,756 people counted

The 2015 PIT Count results show a small increase in sheltered and unsheltered counts.

HIC Count Results

The total year round permanent supportive housing beds have increased by 68% since 2011.

Baltimore City Housing Inventory Count Permanent Supportive Housing, 2011-2015



ConPlan & Annual Action Plan

 Drafts of the 5-Year Consolidated Plan and Annual Action Plan can be found on the HABC website

- Public hearing on Tuesday, May 26, 2015 at 6:00pm, 417 E. Fayette Street, Room 301
- Public comment period extended to June 1, 2015

FUNDING

FY2015 CoC Program Competition

- FY2015 CoC Program Registration Notice released on April 28, 2015
- NOFA expected to be released late May or first week of June

- What we know so far:
 - Funding can be reallocated to create new:
 - PSH for chronically homeless
 - RRH for individuals, families, and youth
 - Coordinated Assessment SSO

State Grant Changes

- Baltimore City received a \$219,000 cut in ETHS funding for FY 2016 due to changes in how funds are allocated. ETHS funds are now allocated according to PIT Count data.
- The State of Maryland Department of Human Resources has issued a <u>new policy guide</u> for all state grant recipients. Please make sure you are aware of all the requirements for your grant.
 - Note: The policy guide notes under ETHS that case management is considered an administrative cost – this has been corrected

State Grant Changes

HPP Eligible Costs

- Starting FY 2016, most of grant must be spent on non-salary expenses to prevent eviction
- For example: rental arrears, court costs

ETHS Eligible Costs

- Starting FY 2017, most of grant must be spent on non-salary expenses to provide shelter
- For example: food, blankets, rent, utilities, etc

New Project-Based Vouchers

- On April 29, HABC released two RFPs for project-based vouchers (click for more info):
 - Project-Based Vouchers (PBV) for Housing Homeless Households (maximum 200 vouchers)
 - Project-Based Vouchers for Housing Veterans (maximum 200 vouchers)

Proposals due to HABC by 4pm on Friday, May
 29 (see RFP for full submission details)

COMMUNITY INITIATIVES

Mayor's Veteran Challenge

- Veterans Challenge is a priority community initiative established by the Journey Home Board
- Goal: Make Veteran Homelessness Rare and Brief by End of 2015
- VA Medical Center and Mayor Rawlings-Blake signed on to ensure Challenge success
- Timeline: May through December
- Creates the framework to achieve future national goals of ending chronic homelessness by 2017 and family & youth homelessness by 2020

Mayor's Veteran Challenge

Key Strategies

- Data Sharing HMIS will be data-sharing tool to track veterans experiencing homelessness and housing placements across City—VA outreach and HUD-VASH to be new participants
- PR Campaign Increase community awareness and opportunities to support Challenge through resource coordination, donations & sponsorship
- Landlord Summit Increase the awareness and pool of landlords to accept HUD-VASH vouchers
- Fundraising/Resource Development Identify resources to help veterans overcome common barriers to the housing process: ID, deposits, furniture, household goods

Mayor's Challenge

Current Progress:

- MOHS & VA working out data-sharing logistics
- Recruiting key partners service providers for leadership workgroup – email Danielle Meister at <u>danielle.meister@baltimorecity.gov</u> if you'd like to be involved
- Landlord summit tentatively scheduled for late June
- New website to track progress almost done!
- Press conference to announce Mayor's Challenge week of May 25-29, details forthcoming

Coordinated Access

Phase 3 Workgroup Members

- •Achike Oranye, People Encouraging People
- •Adrienne Breidenstine, The Journey Home
- Adrienne Melendez, VA
- Amy Kleine, Weinberg Foundation
- Andrew Timleck, AIRS
- Carolyn Johnson, HPRP
- Colleen Velez, CSH
- Craig Cook, VAMHCS
- Danielle Meister, MOHS-HSP
- •Gabby Knighton, MOHS-HSP
- •Heather Sheridan, Maryland DHR
- •Irvin Moore, BHSB

- Jackie Adams, VAMHCS
- Janice Miller, House of Ruth
- Katie League, HCH
- •Leroy Fowlkes, Mercy Supportive Housing
- •Lin Romano, GEDCO
- Meaghan Messner, Community Solutions
- Pam Talabis, Dayspring
- Patricia Cobb, YES
- •Sandra Eaddy, Mercy Supportive Housing
- •Sara Hoffman, Bon Secours
- •Sequoia Alexander, Bon Secours
- Tracie Doi, Project PLASE

Coordinated Access

Phase 3 Goals (March 26 - July 4, 2015)

The data goals during this phase include:

- House 75 clients through the CA system.
- Of the 75, compare the percent of families who do the BDAT to the percent of families who score high on the BDAT.
- Reduce the time it takes to get from match to lease-up from 6 months to 3 months.

The work goals during this phase include:

- Integrate VA processes into Coordinated Access.
- Increase landlord participation.
- Develop an outreach strategy for families.
- Expedite the process from match to move-in.
- Transition the Google-based system into HMIS.
- Develop a Housing First operationalization plan.

Coordinated Access

Current Dashboard (Cumulative to Date)

- Over 2,200 clients completed the BDAT
 - 70% singles, 30% families.
 - 1,076 (49%) scored high on the BDAT.
- 516 clients were assisted by navigators to become "document-ready"
- 306 clients were matched with housing units
- At least 27 housed (need to improve rate of reportbacks)

SAVE THE DATE – 2015 COC MEETINGS

July 16, 2015 – 2pm-4pm September 17, 2015 – 2pm-4pm November 19, 2015 – 2pm-4pm

> Mayor's Office of Human Services Homeless Services Program



COMMUNITY CASE CONFERENCING

Mayor's Office of Human Services Homeless Services Program



Community Case Conferencing

 NEW – opportunity for providers to collectively work towards solutions for specific clients that may be highly vulnerable or challenging to work with

Format:

- Confidential description of client's demographics, barriers, and housing history
- Description of current situation that needs a solution
- Colleague input and feedback, resource sharing
- Have a client you'd like to share about during case conferencing? Email <u>Danielle Meister</u>
- Thank you to Women's Housing Coalition for kicking us off!

Eva

Demographics:

- 49 year old African American woman with two young adult children
- Mother diagnosed with major depression, both children have diagnosed developmental disorder

Homeless History:

- Enrolled at WHC for 8 years, previously stayed at emergency shelter
- Moved from WHC transitional housing to WHC scattered-site unit in 2008

Finances:

- Both mother and son applied for SSI and were denied; applied for TDAP but has not heard back yet
- Mother would prefer to work, particularly with DORS, but was denied previously
- Family living off of daughter's SSI and food stamps
- Pont ic CO utility allowance CGE

Eva

Strengths:

- wants the best for her children
- uses public transportation well
- participates in case management and family therapy
- would like to have a job to support her family
- is insightful and understanding that how she has handled bills in the past is not working
- son has been looking for work for some time

Current Issues:

- Water bill with shut off notice (\$1300), resident required to pay in full
- BGE turned off in December (client did not let case manager know of bills). WHC paid BGE bill, but bill continues to be high.
- Resident used all BGE assistance available, unable to receive any more assistance for a full year.
- Resident has no family or friends who are able to assist her with bills at this time
- Resident has difficulty managing budget despite case manager assistance

Marlee

Demographics:

- 49 year old African American single woman
- Diagnosed with diabetes, COPD, major depression, obesity, sleep apnea, and exhibits behaviors consistent with a mild development disorder
- History of drug use and has been sober for over 8 years

Homeless History:

- Living in a WHC single room occupancy building
- Resident came to WHC in 2004 following incarceration

Finances:

- Receiving \$823 in SSI
- Rent is \$237 per month
- WHC forced to file an eviction on her for nonpayment of rent several times
- Resident has a payee from her ACT team (after not paying rent)

Marlee

Strengths:

- is tenacious & resourceful
- will not say YES when she has not plan on following through
- has a daughter and grandchild that visit whom she cares about

Current Issues:

- Resident shares a kitchen and bathroom with other residents
- Health has deteriorated over the past two years:
 - On oxygen 24 hours a day with low energy
 - Continues to smoke and eat fast food, drink a few 2 liters of soda a day
 - Reports not taking her medication consistently
- Limited daily living skills, frequent problems with self-care and hygiene, inability to get out of bed, frequent hospitalization, nods off during case management
- Resident consistently asks other residents for money and cigarettes even when she has been asked by the other residents to leave them alone.
- Causing major community living concerns—other residents are having difficulty focusing on their own plans of care
- Resident not willing to consider assisted living or housing better suited for medical needs